



South Florida Water Management District

Governing Board Human Resources & Outreach Committee MEETING MINUTES

September 9, 2009

11:00 AM

District Headquarters - B-1 Auditorium

3301 Gun Club Road

West Palm Beach, FL 33406

Members Present:

Charles Dauray

Jerry Montgomery

Patrick Rooney

1. Call meeting to Order - Jerry Montgomery, Chair

Chair Montgomery called the meeting to order at 11:05 a.m.

2. Approval of Minutes

Approval of the Minutes for the August 12, 2009, meeting held in West Palm Beach, Florida.

Motion made by Patrick Rooney, seconded by Charles Dauray to approve the August 12, 2009 Human Resources & Outreach Committee meeting minutes. Vote called. Voting yes: Jerry Montgomery, Charles Dauray, Patrick Rooney. Motion passed.

3. Changes to Agenda - Annette Carter, Director, Office of Governing Board & Executive Services

There were no changes to the agenda.

4. Discussion of District Health Care Plan/Administrative Services Only (ASO) Agreement - Aaron Basinger, Director, Finance & Administration Department and Linda Hayden, Director, Risk Management Division (ext. 6660 and 2860)

Aaron Basinger, Director of Finance and Administration, provided an overview of the District's existing health care plan.

The District's current contract with CIGNA Healthcare of Florida expires at the end of December and staff recommends continuing its contractual relationship with CIGNA in the form of an Administrative Services Only (ASO) contract.

Motion made by Patrick Rooney, seconded by Charles Dauray to approve staff's recommendation of continuing its contractual relationship with CIGNA in the form of Administrative Services Only (ASO) contract. Vote called. Voting yes: Jerry Montgomery, Charles Dauray, and Patrick Rooney. Motion passed.

This item will be brought to the Governing Board for approval on September 10, 2009 (Discussion Agenda Item 58).

5. Customer Service Management System - Jose Luis Rodriguez, Assistant Deputy Executive Director, Government & Public Affairs (ext. 2988)

Jose Luis Rodriguez, Assistant Deputy Executive Director, Government and Public Affairs provided information on the expansion of the District's Remedy consistency issue tracking system into Government and Public Affairs. This expansion will enable greater efficiency in the tracking of requests for information and will allow management to more accurately assess the level of service provided to the public. It will also provide more process uniformity across the District.

6. Public Comment

There was no public comment.

7. Adjourn

Chair Montgomery adjourned the meeting at 11:45 a.m.

Jerry Montgomery
Chairman
Human Resources and Outreach Committee

Recorded By:

Cathy Widness
Administrative Assistant Senior
Governing Board and Executive Services
SFWMD